

# Jesse Lee Keating

8500 148<sup>th</sup> Ave NE #Q1052/ Redmond, WA 98052 // C) 206-295-4260

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jkeating@j2solutions.net

## Professional Experience

**2003-Current**      Pogo Linux      Redmond, WA

### *Linux Systems Engineer*

Provide internal Information Technology services. Engineer custom Linux solutions for customers. Develop scripted software for internal production use. Manage internal Red Hat kickstart server scripts for production installations. Provide end-user customer support via phone and/or email. Provide pre-sales technical consultation for prospective customers. Perform Research and Development on emerging technologies in the Linux industry. Assist in the development of new and improved product lines.

**2002-2003**      Volt Computer Services (Contract Microsoft)      Redmond, WA

### *Software Test Engineer*

Run various test cases against daily builds of Microsoft software. Perform real world tests, to duplicate customer experiences. Reproduce customer related bugs and assist developers with resolutions. Help design automated testing tools. Help design test cases.

**2002**      Tek Systems (Contract AT&T)      Redmond, WA

### *Sun Solaris Systems Administrator*

Managed 500+ NIS/NIS+ accounts: created, locked, updated, and deleted as needed. Managed DNS forward and reverse address mappings, administered Sendmail. Preceding functions performed using RCS revision control. Resolved server issues in a production environment, and a variety of customer issues ranging from connectivity to application problems. Solved hardware issues and performed upgrades to both desktop and server systems.

**2000-2001**      AT&T Fixed Wireless      Redmond, WA

### *Junior Sun Solaris Systems Administrator*

Managed NIS/NIS+ accounts. Managed DNS. Provided light server support. Provided software and hardware support for desktop Unix systems. Board member of change control board.

### *Desktop Administrator*

Provided software and hardware support for customers using Microsoft based desktop and laptop systems. Resolved remote and local issues. Board member of change control board.

**1999-2000**      CompuCare      Seattle, WA

### *Lead Service Technician*

Diagnosed and serviced multiple computer systems, both on and off site. Built and designed custom computer systems. Designed and implemented network infrastructures. Distributed workloads to other technicians. Addressed and resolved customer service issues and complaints. Assisted sales staff with technical questions and solutions.

### *Service Technician*

Diagnosed and serviced multiple computer systems, both on and off site. Built and designed custom computer systems. Assisted sales staff with technical questions and solutions.

## Skills and Expertise

### *Certifications*

RHCE (Red Hat Certified Engineer) for Red Hat Linux (cert #808002789206868)

MCSE (Microsoft Certified Systems Engineer) for Microsoft NT 4.0.

### *Software*

Linux Server Applications: Apache HTTPD, vsftpd, ProFTPD, Courier-MTA, Sendmail, Postfix, Bind DNS, Samba, NFS, OpenSSH, tftpd,rsync, etc.

Linux Desktop Applications: Koffice, OpenOffice.org, StarOffice, Kdevelop, Gnome Desktop, KDE Desktop, various other Window Managers, Desktop Environments, and various Internet browsers, including Mozilla, Konqueror, Opera, etc.

Microsoft Applications: Microsoft Office 97-XP: Word, Excel, PowerPoint, Microsoft Visual Studio 6, and custom built programs (diagnostic and scripts). VPN software, Dialup Networking, configuration applications.

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Operating Systems: Windows 3.x, 95, 98, 2000, Millennium, XP, 2003, NT 4.0, DOS. Red Hat Linux, Fedora Core, Mandrake Linux, Turbolinux, Gentoo Linux, Debian Linux. Sun Solaris, FreeBSD, OpenBSD. Mac OS X., etc.

### Education

**1997-1999**

Wenatchee Valley College

Wenatchee, WA

*Running Start*

Computer Technology and Systems Degree: June 2000

**1996-1999**

Entiat High School

Entiat, WA

*Running Start*

Diploma: June 1999

### Interests and Achievements

- Own and operate an Internet hosting, web design, and Linux consultation company. (<http://www.j2solutions.net>)
- Administer web, DNS, FTP, NFS, and mail servers on Red Hat Linux.
- Project Leader of a security backporting project, Fedora Legacy (<http://www.fedoralegacy.org>)
- Contributing author to an upcoming technical book on Fedora Troubleshooting and an upcoming Red Hat Linux Bible.
- Moderate a Linux support forum and provide user support in Red Hat IRC support channels. ([#redhat](http://irc.redhat.com), [#fedora](http://irc.redhat.com))
- Provide Linux consulting to various private businesses, and a school district in Canada. (Winnipeg School Division #1, Winnipeg MB R3E 2S5)
- Project Management of Linux based backup/recovery software: Mondo Rescue. (<http://www.mondorescue.org>)
- Maintain various Red Hat Packages (RPM) for non Red Hat provided software.
- Contributing member in local Linux User Groups.
- Heavy presence and involvement within the Red Hat/Fedora/Linux community.